

# USAMA MUHAMMAD

(647)-540-7230 | [m.usama.work@gmail.com](mailto:m.usama.work@gmail.com) | [muhammadusama.ca](http://muhammadusama.ca)  
[linkedin.com/in/muhammadusama12](https://www.linkedin.com/in/muhammadusama12) | [github.com/muhammad-usama12](https://github.com/muhammad-usama12)

## EDUCATION

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- Lighthouse Labs** **Sep. 2022 – Mar 2023**  
*Diploma, Full-Stack Web Development* *Toronto, ON*
- Trent University** **Sep. 2017 – Aug 2021**  
*Bachelor of Business Administration (Accounting Specialization)* *Peterborough, ON*

## TECHNICAL SKILLS

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**Languages:** JavaScript, TypeScript, Ruby, HTML, CSS, SQL  
**Frameworks:** React, Express (using Node.js), GraphQL, Rails, ActiveRecord, Bootstrap, ChakraUI, MaterialUI  
**Developer Tools:** PostgreSQL, Git, Google Cloud Platform, VS Code  
**Testing:** Cypress, Jest, Storybook, RSpec, Mocha, Chai

## EXPERIENCE

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- Full Stack Developer** **Dec. 2023 – Present**  
*Quote Kong* *Toronto, ON*
- Developed and optimized automated testing scripts using Cypress, covering 95% of the codebase, resulting in a decrease in manual testing time.
  - Enforced strict adherence to industry best practices and coding standards for the Cypress testing suite, leading to a 95% improvement in test reliability and scalability.
  - Led training sessions for the QA team on best practices for test data management, resulting in a decrease in data errors and ensuring accurate testing results.
  - Implemented a CI/CD pipeline with GitHub Actions to run Cypress tests on every code push, leading to a reduction in the number of bugs reaching production.
  - Collaborated with the Stripe API to streamline and enhance the checkout process, implementing customized pricing based on geographical location.
  - Designed and developed a PDF export feature, merging data manipulation and styling to produce dynamic, downloadable reports, thereby improving data visualization and accessibility.
  - Worked extensively with GraphQL on the frontend and leveraged SQL on the backend to efficiently manage data retrieval and rendering processes.
- Team Lead and Sales Specialist** **Sep. 2017 – Aug. 2023**  
*Gap Inc.* *Toronto, ON*
- Maintained and increased customer engagement by providing ongoing customer service and utilizing an articulate problem-solving strategy to resolve issues.
  - Increased productivity while managing tight timelines and multiple projects simultaneously.
  - Ensured compliance with all operating procedures and evolving policies by meticulously following company protocols.
  - Boosted eCommerce sales and revenue by managing and engaging with customers.

## PROJECTS

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- Teebo** | *React, Express, Sass, PostgreSQL, Cypress, TvMaze API, Giphy API* **Feb. 2023 – Mar. 2023**
- Spearheaded the development of a dynamic full-stack web application, harnessing the power of React for the front end and Express for the REST API backend.
  - Orchestrated the implementation of sophisticated Sass styling to ensure a visually appealing and intuitive user interface, enhancing overall user satisfaction and engagement.
  - Leveraged PostgreSQL to design and manage a robust relational database, ensuring efficient data storage and retrieval for seamless application performance.
  - Implemented end-to-end testing with Cypress, ensuring the reliability and stability of the application across various user interactions and scenarios.